



## PREMIUM ALL INCLUSIVE PROGRAMME DESCRIPTION 2021

### Room Services – Complimentary Basis

- Fruit salad with a bottle of wine and mineral water upon arrival / registration
- Welcoming package, with Cretan delicacies, at the room upon arrival.
- Bottled water and usage of the coffee & tea bags at the room, free of charge (daily renewal).
- A la Carte Breakfast in the room once per week times: 09:00-11:30hrs (menu choices from the available Breakfast A La Carte in-room catalogue)

### In Room Mini Bar – Complimentary Basis (Renewal once per day)

#### All Day Buffet Dining

• Breakfast (American buffet)	'Arsenali' Restaurant	07:30-10:30
• Early Breakfast (Continental)	'Arsenali' Restaurant	05:00-07:30
• Late Breakfast (Continental)	'Arsenali' Restaurant	10:30-11:30
• Lunch (Buffet)	'Arsenali' Restaurant	13:00-15:00
• Dinner (Buffet)	'Arsenali' Restaurant	19:00-21:30
• Free participation on two (2) thematic nights	Pool Area	19:30-22:00
• Lunch Baskets upon order request one (1) day in advance until 19.30hrs at the front desk	Lunch Basket is being delivered at 'Arsenali' Buffet Restaurant or At the Front Desk	07:00-10:00  04:00-07:00

#### All Day Snacks

• Canapés, Sandwiches, fresh salads, Pizza, souvlaki, pies, Cake, Cookies, Ice Cream (6 flavors)	Sea Line Tavern	10:00-18:00
• Midnight snacks	Avra Restaurant	23:00-24:00
• Hot & Cold plates (pre-order required)		24:00-06:00

### **Complimentary A La Carte Dining**

• A La Carte Lunch (reservations one day in advance)	Sea Line Tavern (Daily basis)	12:00-16:00 (last order 16:00)
• A La Carte Dinner (reservations one day in advance)	"Azzurro" Restaurant (Daily basis)	19:30-23:00 (last order 22:00)
• Free 'Sunset champagne cocktails' daily	Lobby Bar	18:30-21:00

### **Complimentary Beverages & Spirits**

- During Lunch and Dinner (A La Carte): Bottled Water, Soft Drinks, locally produced draught beer, locally produced bottled wine, tea, coffee (all served)
- Bottled Soft Drinks, Fresh Orange Juice, tea, Coffee (Filter coffee, Nes coffee, Greek coffee, Cappuccino, Espresso) & Branded Alcoholic Drinks, Long Drinks, all Cocktails (Pool Bar: 10:00-18:00, Lobby Bar: 17:00-01:00) Special brands, VSOP cognac, Malt and Champagne are not included.
- Champagne breakfast (twice a week)
- Two (2) free cocktail per person/per stay at any of the available bars of the hotel (available voucher to be handed to the bartender)
- Breakfast with champagne and salmon canapés two (2) times per week

### **Free entertainment - wellness and value-added activities**

- Free sunbeds and umbrellas on the beach
- Massage treatments lasting 90' minutes per person per week, selected from the list of spa services
- Free use of indoor heated pool, sauna, Jacuzzi, Hammam and gym
- Free in-room safe
- Free use of room stay on departure until 15.00 pm: The request is submitted one (1) day earlier (subject to availability) at the reception
- Farewell gift with Cretan & luxury hotel products, upon departure
- Free rental of tennis court including equipment for one (1) hour, per room, two (2) times per stay (reservation required)

### **Additional Privileges & Discounts**

- 25% discount on special spirits and bottled beers not available in the Premium All Inclusive Package
- 25% discount on the Room Service catalogue
- 25% discount on all available spa services
- 25% discount on room category upgrade prices